

MRPA LEADERSHIP WORKSHOP

PRESENTED BY THE LEADERSHIP NETWORK

DEC. 6, 2022

BROOKVIEW

316 Brookview Pkwy, Golden Valley, MN 55426

\$69/SESSION; \$129 FULL DAY

registration includes lunch

MORNING SESSION: 9AM TO NOON (.3 CEUS)

Building Culture Through Conversation:

No matter what fancy product a company may sell or what high-level service an agency provides, the PEOPLE working WITHIN an organization are the greatest asset. However, communication between people is one of the most highly recognized challenges of all organizations. This training discusses the art of conversation on a deep level and looks at how trust, active listening, values, questioning, and feedback all impact our daily communication.

NOON TO 1PM - NETWORK LUNCH

AFTERNOON SESSION: 1 TO 3:30PM (.25CEUS)

Delegation IS Leadership:

Leaders are neither able nor expected to do everything themselves. Attempting to do so can have severe consequences. How can leaders delegate effectively? By giving authority and responsibilities to individuals or a team and provide the resources, directions, and support needed to achieve expected results.

Delegating effectively focuses on creating an environment based on trust and establishing a rapport with colleagues to delegate successfully. Participants will learn tools to engage and empower people to resolve their problems and implement spontaneous delegation to protect discretionary time.

REGISTER @ MNRPA.ORG
DEADLINE DEC. 1, 2022



MRPA Minnesota
Recreation and
Park Association



SPEAKER

ANNIE FRISOLI



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