# **Leadership and Conflict Management Workshop**



# Wednesday, March 20, 2024 | Shoreview Community Center

**Shoreview Community Center 4580 Victoria Street North** Shoreview, MN 55126

#### Presenter:

#### **Annie Frisoli**

**Creating Community LLC** www.anniefrisoli.com

# **Registration Check-In:**

8:30 a.m.

#### **Sessions & Lunch**

9 a.m. - 3:30 p.m.

(.25 or .5 CEUs)

### Registration fee includes workshop content, lunch (full day), and CEUs

- Full day: \$129 (.5 CEU)
- Morning session only: \$69 (.25 CEU)
- Afternoon sessiononly: \$69 (.25 CEU)

#### **Application deadline:**

March 13, 2024 (or until full)

## Send form and payment to:

Minnesota Recreation & Park Association 200 Charles Street NE Fridley, MN 55432

Email: gerhard@mnrpa.org

# **Morning Session**

# **Conflict is Not a Bad Word**

Conflict is inevitable. When people work together, they bring differing perspectives, opinions and motives that can lead to conflict. This training will recognize that conflict isn't always bad. In fact, many conflicts - when handled properly - can create an atmosphere of creativity and innovation. Most importantly, know that conflict management skills can be learned. While natural ability is helpful, we know these skills can be effectively developed and improved.

#### **Afternoon Session**

# **Leading with Agility**

To be a high performer and increase your long-term potential, you need a way to deal with the unknown - and fast. Fortunately, it's never too soon (or too late) to increase your learning agility. Learning agility is about knowing how to learn - knowing what to do when you don't know what to do. It's about learning from experience and applying it in new ways, adapting to new circumstances and opportunities.

#### **About Annie**

Annie Frisoli, founder & CEO of Creating Community LLC and international facilitator and presenter within the park, recreation, and event profession has led numerous training and strategy sessions on topics related to leadership, culture, and team development. Annie is a former university faculty member of nearly 20 years within park, recreation, and event management and currently works with numerous park, recreation, and event teams in a variety of capacities including strategic planning, organizational

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culture development and design, and team and leadership development. However, some of Annie's most prized titles include wife, daughter, sibling, best friend, hiker, biker, and 1st international ambassador of the Canadian Hi-5 run.

# **Registration Information**

or register online at mirrpa.org	Questions: Contact MRPA at (763) 571-1305 (x109) or gernard@mnrpa.org	
Agency:		Attendee #1 Name:

Agency:			Attendee #1 Name:
Main Contact:			
Address:			
City:	State:	Zip:	Attendee #3 Name:
Phone:	Email:		☐ Full day ☐ Morning ☐ Afternoon ☐ CEUs requested
□ Number of full day registrantsx \$129 = \$ □ Number of morning registrantsx \$69 = \$			Attendee #4 Name: CEUs requested  □ Full day □ Morning □ Afternoon □ CEUs requested  Attendee #5 Name:
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		Total due: \$	Attendee #6 Name:
☐ Check enclosed ☐ Will mail check ☐ Bill me			☐ Full day ☐ Morning ☐ Afternoon ☐ CEUs requested